MARLOWE
PLC

24th March 2020

KEY WORKER AND KEY SERVICE PROVIDER NOTICE

To whom it may concern

I am writing to you as the Chief Executive of Marlowe plc, the parent company of Marlowe Fire & Security Limited, to thank you for your support and dedication as we continue to deliver key public services across the UK to ensure safety, health and compliance. As you will be aware, the requirements to deliver these key public services have not been reduced and our services are critical to the COVID-19 response.

As confirmed on 23/03/2020, the Minister of State for Security at the Home Office, confirmed our Employees status as Key Workers during this pandemic. "Security & fire safety personnel can play a vital role at this time of national challenge. People working in these sectors who are essential to national infrastructure are "Key Workers" for the purposes of the Government's guidance on COVID-19"

The work our Engineers, Project Managers, Surveyors, Alarm & Video Receiving Centre (AVRC) Operators and Stores Operatives 'cannot be done from home' and we will require our operatives be provided uninterrupted and unrestricted travel to and from their place of work, our suppliers premises and our customers sites throughout this time of restricted travel.

In addition, while we have made every effort during this pandemic to enable support staff to work from home, there are still a small number of employees who are yet to receive the necessary equipment to enable home working. We also consider these employees an exception to the instruction until equipment can be provided.

Our services are critical to the COVID-19 response, and are critical to the operation of our customers within the critical sectors detailed by the Cabinet Office including; Health & Social Care (NHS), Education & Childcare, Key Public Services, Local & National Government, Food & Other Necessary Goods, Public Safety & National Security, Transport, Utilities, communication and financial services. Examples of customers we deliver to within these sectors is available.

Fire Safety & Security: Keeping Critical Sectors and their users safe and secure through the delivery of fire alarm and detection system testing, fire extinguisher testing, fire suppression system testing, sprinkler system testing, security system maintenance, providing critical alarm monitoring services and emergency lighting system maintenance. Security services essential to public safety including essential alarm monitoring, CCTV system maintenance and monitoring, panic alarms, nurse call systems and intruder alarms.

Marlowe Plc provides essential health and safety services, which assure safety and compliance with the following legislation. The requirements to follow this legislation and guidance have not been reduced by the pandemic: Regulatory Reform fire safety Order (RRO); NPCC; DPA; Health and Safety at Work Act 1974; ACOP L8 Regulation; Workplace Health & Safety and Welfare; Control of Substances Hazardous to Health; TR19 Ventilation and Air Quality.

If our ability, to deliver our Key Services through our Key Workers, to the identified Critical Sectors is disrupted then it will place those working within the Critical Sectors at risk and may result in a disruption in their ability to support us in overcoming this crisis.

Please find our Coronavirus statement:- https://www.marlowe-group.com/coronavirus/

Yours sincerely

Alex Dacre
Chief Executive, Marlowe plc