

Protecting Your Property & Your People

Operating 24/7, 365 days a year through the latest communications technologies, our Category 2 NSI Gold Standard BS5979 accredited Alarm and Video Receiving Centre, Marlowe Connect, works alongside the Emergency Services to protect your property and people.

Marlowe Connect works with our Account Management Team and Customers to develop tailor made, technically innovative security solutions that exceed our Customers' expectations.

The value of an alarm system is measured only by what occurs in the event of activation.



Intruder Alarm Monitoring

Working as both a deterrent and an active security solution, Intruder Alarm Monitoring ensures a fast response to all activated alarms. A monitored Intruder Alarm protects your business by reducing the chances of burglary, intrusion, malicious damage and arson, whilst supporting you in meeting the requirements of your insurance provider.



Fire Alarm Monitoring

Fire Alarm Monitoring is an effective way to ensure that if a fire should occur when a building is unoccupied, the alarms do not go unheard and the results are not detrimental. By investing in Fire Alarm Monitoring, you get peace of mind that your business is always protected day and night, with the Emergency Services on hand much faster to save lives, assets & buildings. Our solutions are EN 54 compliant.



CCTV Monitoring

CCTV Systems alongside a remote monitoring service allows our Alarm and Video Receiving Centre to promptly initiate a response when an intrusion is visible. Acting as both a deterrent and active security measure, intrusion and vandalism can be minimised through CCTV monitoring combined with police response.

Benefits

Immediate response in the event of an activation

All activations are reported to the Emergency Services and nominated key-holders

Emergency services notified within seconds

No dependency on your building being occupied

Fast response to an activated alarm minimising the chances of loss or criminal damage

Helps meet insurance requirements, especially in commercial and residential environments

Peace of mind for your property, whether it be your home or business, especially when left vacant



To find out how we can support you
please contact us on

0333 010 2000

www.marlowefireandsecurity.com

hello@marlowefireandsecurity.com



Lone Worker Solution

To provide a safe and crime free environment, ConnectMe is an innovative solution to help reduce the ever-increasing risks associated with Lone Working, ensuring that your people are protected at any time of day or night when they are working in isolation from others and without close or direct supervision.



Personal Attack Alarm Monitoring

Monitored personal attack alarms, panic alarms, and call assist devices give staff the assurance that someone is looking out for them, providing a safer and more confident workplace. They can be activated discreetly by pressing a button, without a potential attacker seeing.



Asset Tracking

Combining the latest GPS tracking software with cellular positioning technology, we can provide a powerful, real-time Asset Tracking Solution that can be used to keep visibility of your assets anywhere in the world. The Managed GPS Tracking Solutions combined with our SIA trained Operatives have been responsible for the recovery of many thousands of pounds worth of stolen goods, and prosecutions.



Technical Support Desk

Our Technical Support Desk is manned 24/7 so we can be there to give you help and guidance whenever you need it, day or night. Technical Support Operators provide remote diagnostics, maintenance and remote repair solutions minimising the need and cost of an on-site Engineer.



Upgrade Opportunities

With BT announcing its intention to move all voice communications to an IP platform by 2025, any customer with an alarm monitored device, regardless of who the equipment provider is, may be affected by the changes ahead.

To ensure your service remains uninterrupted, we can upgrade your current services to a CSL DualCom GradeShift Pro. GradeShift Pro provides 2 independent and diverse signalling paths for sending alarm signals using all available mobile network technologies (4G, 3G, 2G) and all UK mobile networks.

DualCom will include 5G connectivity when available, totally future proofing your alarm signalling.

It complies with all UK and European security industry standards and is recognised by leading UK insurance companies.



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