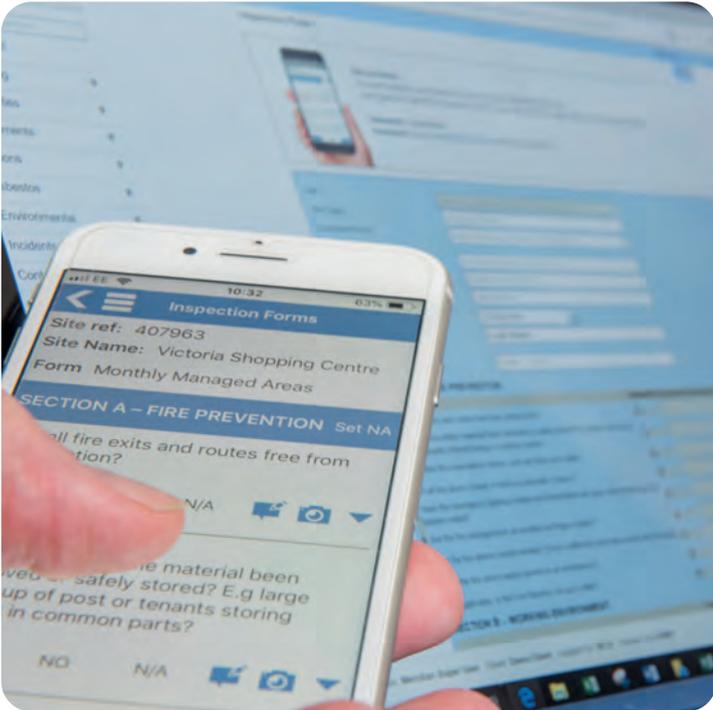


MARLOWE

Compliance. Assured.



Contents

Why choose Marlowe?

- 1 What we do
- 2 About us
- 3 Marlowe at a glance
- 4 The Marlowe business philosophy
- 5 Group structure
- 6 Who we work with
- 7 Marlowe's end-to-end compliance model

Our services

- 9 Compliance Software
- 10 Meridian Software
- 11 Elogbooks
- 13 eLearning and Training
- 15 Health, Safety & Compliance
- 17 H&S, HR and Employment Law
- 19 Occupational Health
- 21 Fire Safety
- 23 Security Systems
- 25 Remote Monitoring & Connected Services
- 27 Water Treatment & Hygiene Services
- 29 Ventilation Hygiene
- 31 Asbestos Consultancy

Additional information

- 32 Key services
- 34 Directory
- 36 Accreditations

Marlowe is a UK leader in specialist services and software which assure safety and regulatory compliance, whilst managing risk for businesses across the country.

Marlowe offers...

- Expert advice
- Services delivered by specialist divisions of the UK's leading compliance service group
- Market-leading technology & software
- Dedicated, in-house experts
- Best-in-class service delivery standards
- Control, efficiency and reliability
- Wellbeing of Marlowe employees and the highest standards of internal health & safety
- Full nationwide coverage in every discipline
- 50+ sites around the UK
- Consistency and convenience
- The benefits of a trusted in-depth relationship
- Continual value-adding innovation

... helping you to

- Improve health & safety standards
- Improve HR compliance
- Comply with laws and regulations
- Ensure the health and wellbeing of employees
- Protect people, property & assets
- Adhere to insurance requirements
- Meet public expectations surrounding safety standards, health and wellbeing
- Protect your brand's reputation
- Improve sustainability & environmental compliance
- Enhance operational efficiency and control
- Manage and extend asset life
- Avoid potential fines or prosecution

Marlowe provides services to assure compliance and enhance risk management in your business



Compliance Software

Purpose: Intuitive technology, GRC software, contractor compliance, risk management, e-Learning, health & safety software and asset monitoring.

Recurring service: Health, safety and risk management, e-Learning, compliance and maintenance scheduling and contractor management.

More on pages 9 to 13



Health, Safety & HR Compliance

Purpose: Providing health & safety compliance, HR & employment law and occupational health to ensure regulatory compliance of commercial organisations and reduce their risk.

Recurring service: Auditing, consulting, assessing, training and fixed fee advice.

More on pages 15 to 19



Fire Safety & Security

Purpose: Providing fire safety, security, remote monitoring and connected services, ensuring fire and security systems adhere to regulation and that property and people are safe and secure.

Recurring service: Maintaining, testing, inspecting, monitoring and certifying.

More on page 21 to 25



Water & Air Hygiene

Purpose: Assuring water systems are safe, efficient, sustainable and compliant. Assuring commercial premises are compliant with air quality and environmental regulations.

Recurring service: Assessing, testing, inspecting, dosing, maintaining, monitoring and certifying.

More on pages 27 to 31

About us

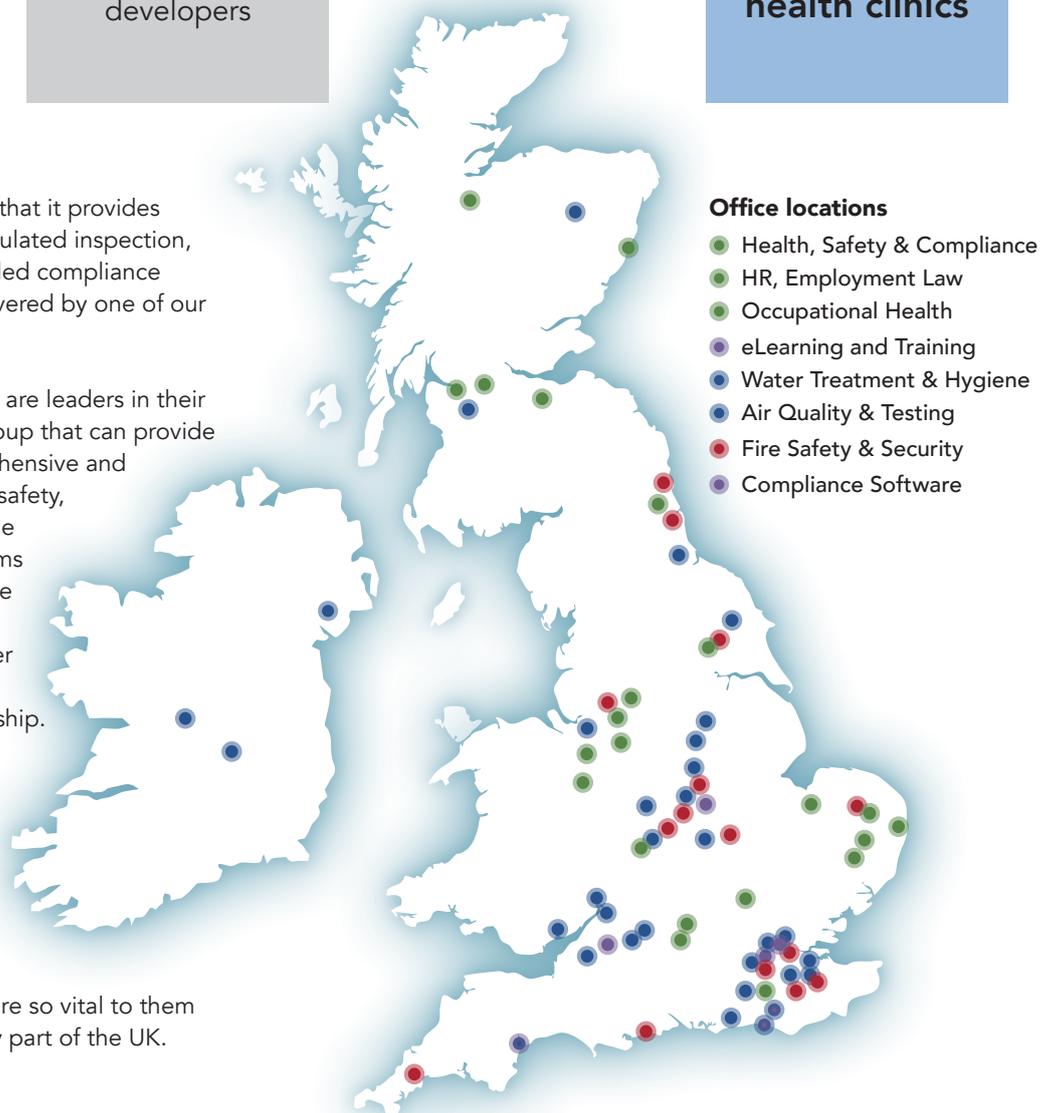
Marlowe is a well-established London Stock Exchange listed company which was formed to build a group of the leading specialists in their field with a vision to become the UK's most trusted name in the provision of regulated safety and compliance services.



Marlowe's unique strength is that it provides a range of closely related regulated inspection, testing and technology-enabled compliance services each of which is delivered by one of our specialist divisions.

Individually, these businesses are leaders in their fields but together form a group that can provide our customers with a comprehensive and integrated approach to their safety, regulatory compliance and the upkeep of the building systems they rely on. That means more convenience, better across the board compliance, greater consistency and the benefits of a trusted in-depth relationship.

More importantly, our size, range and extensive national footprint gives our customers the peace of mind that comes from knowing that they can rely on Marlowe to deliver those mission critical services that are so vital to them every day of the year in every part of the UK.



Marlowe at a glance

We deliver compliance software and eLearning, health & safety, HR, employment law & occupational health, fire safety & security and water treatment & air hygiene - all of which are vital to the wellbeing of our customers' operations and are invariably governed by stringent regulation.

Our solutions help our clients reduce risk, assure regulatory compliance and achieve total peace of mind.



The Marlowe group consists of a number of leading businesses which provide technology-enabled services across four main regulated safety & compliance sectors.

Marlowe currently employs 3,500 people across the UK, provides services to approximately 20% of Britain's commercial premises and is increasingly attractive to businesses who want a single outsourced, nationwide, provider of a comprehensive range of regulated health, safety and compliance services. Our software is used by over 1 million users.

Our clients can be found in most office complexes, high streets, leisure facilities, manufacturing plants and industrial estates, and include thousands of SMEs, large corporates, facilities and property management providers, local authorities, NHS trusts and FTSE 100 companies.

The Marlowe business philosophy

Marlowe was formed to create sustainable shareholder value through the growth and development of businesses that provide regulated compliance services.

Our decentralised operating model gives our businesses considerable autonomy within a disciplined and well-defined strategic framework.

Our managers are empowered to make the decisions that they need to grow their businesses in their markets.

Our model seeks to enable our companies to retain the agility of entrepreneurial private businesses whilst providing them with the resources of a much larger listed company, to help them unlock their potential and stewards their rapid growth in a way that ensures that all of the key stakeholders are focused on value creation.



£320m
revenue



60
acquisitions
since 2016



40m
assets tested &
inspected each year



12 year
average customer
relationship length

Over the years we have built a group of tech-enabled service providers that can assure UK organisations are safe, healthy and compliant with regulation.

Marlowe operates in non-discretionary service sectors with robust growth prospects. The majority of our revenues are recurring, predictable and visible. Our businesses benefit from a strong, shared, channel to market which provides us with an intrinsic competitive advantage.

Marlowe's defensive market qualities, organic growth momentum and proven track record of accelerating growth through targeted M&A strongly position us to continue to create sustainable shareholder value.

STRATEGY IN ACTION

ACQUIRE► ENHANCE► ACCELERATE► INTEGRATE► COLLABORATE

Group structure

Governance, Risk and Compliance (GRC)

OPERATING DIVISIONS

Consulting and software solutions to mitigate business risk and ensure legally compliant governance standards

Testing, Inspection and Certification (TIC)

OPERATING DIVISIONS

Recurring testing and inspection regimes to certify properties and systems are safe and compliant



RECURRING SERVICE EXAMPLE

- Software-enabled audits and assessments of property and workplace risk profiles
- Retained advisory and consulting assisting employers to mitigate and manage employee risk
- Mental health support and health surveillance services to improve workforce well-being
- Risk management software tools to optimise enterprise compliance and safety management
- eLearning software offering compliance and safety courses

RECURRING SERVICE EXAMPLE

- Recurring testing and dosing of water systems to ensure regulatory compliance
- Testing and certifying fire safety systems
- Software monitors and verifies contractors to ensure compliance and performance

LEGAL REQUIREMENT

- H&S at Work Act 1974
- Management of H&S 1999
- Employment Rights Act 1996
- Employment Relations Act 1999
- Workplace (Health, Safety and Welfare) Regulations 1992
- IOSH, NEBOSH, OSHA

LEGAL REQUIREMENT

- ACoP L8
- HSG 274
- COSHH
- Regulatory Reform (Fire Safety) Order 2005
- Corporate Manslaughter Act 2007
- H&S at Work Act 1974

Who we work with

End-to-end solutions across a wide spectrum of industries and customers

Marlowe provides end-to-end compliance solutions to a broad range of customers ranging from SMEs, schools, doctors' surgeries and food processing sites through to large national organisations, property managers, leading universities, airports and FTSE 100 companies.



Long and enduring customer relationships



In-depth knowledge and regulatory experience



Marlowe's end-to-end compliance model

Marlowe can provide the full range of safety and compliance services right from conducting health & safety audits and assessments, HR or employment law advice through to testing a water system for bacteria, or certifying a fire safety system.

END-TO-END SAFETY & COMPLIANCE MODEL



Our businesses operate as autonomous sector specialists but are all bound by our common channel to market. Typically, we sell our services to Health & Safety, Risk & Compliance, Facilities or Property Management professionals who are responsible for the safety and compliance of their organisations and the properties they occupy. As a result, we closely understand what these individuals care about and are equipped with the tools to succeed in compliance service markets. The vast majority of our competition only have the capabilities to provide a single service, usually only in a small region of the UK. We make attaining high standards of safety and compliance achievable for our clients through working with them across the whole of the UK and across a number of closely related compliance disciplines. Each of our services is delivered by independent specialist divisions of Marlowe who are leaders in their respective fields in their own right, so our customers know that they are always dealing with experts.

In a typical commercial facility, our end-to-end model means we can implement:

- Risk and compliance software to assist our clients to control and manage risk and achieve compliance.
- Recurring health & safety and HR & employment law or occupational health audits, consultancy and eLearning services.
- Implementation of recurring testing and inspection regimes to ensure compliance on an ongoing basis across fire safety & security, water treatment & hygiene or air quality & testing.
- Marlowe is in a unique position in the UK of being able to provide this end-to-end safety compliance solution which assures total regulatory compliance.





75%

of property owners
cite better data
quality and accuracy
as key to achieving
their strategic real
estate goals

Compliance. Assured.

Compliance Software

Meridian is a market leading compliance and risk management system which supports organisations to manage health, safety and QHSE across their portfolios.

Elogbooks is our market-leading Computer Aided Facilities Management (CAFM) solution with an integrated 24/7 service desk. The Elogbooks Facilities Service proposition is a supplier procurement, accreditation and payment service. It provides and manages the highest quality supply chain whilst reducing the invoicing burden on your business.

CoreStream is a configurable platform for rapidly introducing intuitive software applications to meet a wide range of business needs. We specialise in delivering solutions to complex problems.

The **Barbour** Service is a simplified all-in-one online solution providing safety and regulatory information from a wide range of trusted industry sources. We help organisations save time, reduce costs and stay safe and compliant.

4D Monitoring is an award-winning energy management platform that drives operational savings across commercial properties.



MARLOWE Critical Services



Key Services

Meridian Risk Management Software
Elogbooks CAFM
The Occupier Services Portal
Elogbooks Facilities Services
Prosure360: Contractor Management Accreditation
4D Monitoring
GDPR Solutions
Action Management
Case Management
Audit and Assurance
Policy Management
Process Optimisation
Performance Management
Legal Register Facility
Technical Guides
Model Policies
Legislation and Consultation Updates
Toolbox Talks
Monthly Webinars

020 3819 8829

enquiries@wmcompliance.co.uk

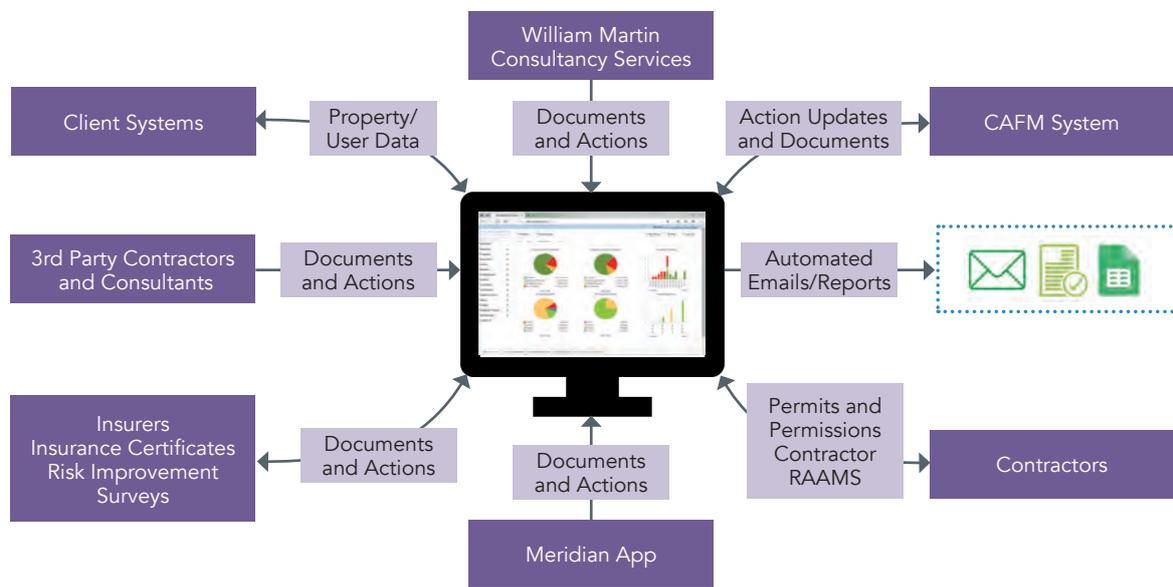
wmcompliance.co.uk

Meridian Software: Marlowe's compliance solution

Technology is a central component of our strategy. Compliance software is a key service line that we deliver to our clients and is central to their health & safety strategies.



Meridian is offered as a fully account managed enterprise system or as a self-administered system with core compliance functionality to ensure that the system can be deployed across all types of organisations.



As our clients' premises continue to digitise, we will continue to invest in software and connected devices to provide real-time visibility of safety and compliance standards and data. Meridian is at the heart of this strategy.

Meridian is our secure cloud-based risk management system that enables proactive, real time management of compliance, with powerful and flexible reporting. It sits at the heart of our approach to risk and compliance technology.

Meridian manages the challenge of disparate systems and vast amounts of compliance data by consolidating this across the

various compliance modules including document and action tracking, online inspections, incident reporting, contractor management to name just a few features. All of our clients compliance data, processes and regulatory obligations can be managed within one system.

Developed and managed in-house by over 25 software developers the system draws data from consultant applications, Marlowe group operating systems, customer record systems, and our consultant audits to present a holistic view of a customer's health and safety compliance status in real-time.



50k
properties



25k
users



25+
external links



100+
automated reports



4m
documents



~2.5m
actions



In-house software
centre of
excellence

Elogbooks: Marlowe's compliance management software platform

Elogbooks is Marlowe's leading contractor management software solution for properties.



MARLOWE Critical Services

Elogbooks combines a branded 24/7 service desk with a bespoke CAFM system to aid risk mitigation, manage service delivery across your portfolio, and provide total visibility of the supply chain.

Our intuitive, cloud-based software is used across the industry in the UK and Europe (approx. 20,000 sites) by some of the largest Corporate/PLC's in the property and asset management sector.

Elogbooks controls millions of supplier and contractor requests, and presents live statistics to both the supplier and Property Manager, to give total visibility of service delivery.

The service desk and administrators, aid clients in managing/maintaining their system, ensuring that information and integrity of the data is accurate/up to date by pro-actively chasing down tasks.

Utilising Elogbooks as a supplier management system provides 365 day performance measurement, live reporting, and aids in the completion of the supplier audit / risk cycle. Every supplier is integrated with Elogbooks; every interaction is measured, aiding in compliance with contract SLA's, responding to system requests, or uploading certification.

Elogbooks also provides tools to accredit suppliers, track supplier compliance and audit reports for annual review. This ensures the whole supplier life cycle is managed from procurement through to contract termination, and means you get complete visibility of the process.

The system has comprehensive functionality using the latest in technology innovations such as NFC (near field communication), mobile apps, cloud based data management and high availability architecture.

Benefits

- Ensures high levels of accountability and compliance
- Drives improved contractor performance
- Provides complete visibility of the supply chain and building management process
- 24/7 telephone service desk to help manage jobs from start to finish
- Ability to monitor all planned, reactive and quoted works
- Gives full audit trails and asset history



20k
properties



>1million
tasks managed
per year



8/10
largest European
property firms
use Elogbooks



10k
active users
per annum



1,450+
service
providers tracked



24/7
helpdesk
service



RoSPA estimate
that accidents and
work-related health
issues cost the
UK economy in the
region of
£30bn
annually



Compliance. Assured.

eLearning and Training

DeltaNet provides a full suite of business compliance and H&S eLearning courses, offering: bespoke/tailored courses, gamified content, a flexible cloud-based app and international translations. It serves businesses of all sizes across the UK and internationally to ensure their employees are trained in and comply with safety, HR and business compliance standards and legislation. Our course library has been further developed by the acquisition of Cylix, the eLearning specialist in equality, diversity & inclusion.

Tersus Training is a leading nationwide health and safety training provider. Our industry experts have a wealth of health and safety training and consultancy experience across a wide spectrum of industry sectors, which gives us the ability to create programs that will allow you to not only qualify but excel in your profession. Our professional team of trainers and consultants provide a full suite of safety related training courses on both an open-schedule and on-site basis.

WHAT WE DO

Deltanet delivers numerous safety and compliance online courses and personalised learning through filtered content and smart recommendations with Astute, the Learning Experience Platform (LXP).

Tersus Training offer over 50 varied industry recognised training courses, professionally delivered by trainers throughout the UK. We also offer a bespoke training service, where the training can be tailored to suit your requirements. We deliver training courses from our dedicated centres located across the country, as well as conducting on-site training, to ensure we can deliver the training when and where you need it.

Cylix provide essential online compliance training which is interactive and engaging, incorporating realistic case studies and scenarios.



Key Services

Workplace Health & Safety Training
Asbestos Safety Training
Fire Safety Training
Water Safety & Legionella Training
Petroleum Training
Working at Height Training
Construction Safety Training
E-Learning/Online Training
Bespoke Training Courses

Key eLearning Courses

Anti-Bribery and Corruption
Anti-Money Laundering
Code of Conduct
Competition Law
Customs Controls
Cyber Security
Data Protection
Equality and Diversity
Ethics
FCA Compliance
Financial Sanctions
Fraud Awareness
Freedom of Information
GDPR
Information Security
Modern Slavery
Home Working Risk Assessment
Stress - Management for Individuals
Stress - Managing Personal Stress Challenge
DSE Display Screen Equipment
Legionella and Water Safety
Working at Height
Asbestos Management
Manual Handling
Fire Safety
Protecting Assets Training
Records Management
Social Media Awareness

☎ 01509 611 019

✉ enquiries@delta-net.co.uk

🌐 delta-net.com



The Health & Safety Executive 'Costs to Britain Model' estimates that in one year the cost of workplace injury and ill health totalled

£14.9bn

Compliance. Assured.

Health, Safety & Compliance

William Martin Compliance is a health & safety consultancy specialising in the provision of proactive property related health, safety and risk management solutions across all business sectors.

We deliver responsive and practical advice on the management, implementation, monitoring and review of health and safety compliance.

A client-centric focus, close engagement, exceptional people and robust and consistent quality assurance underpin our service delivery. Auditing, consulting and software solutions enable clients to manage their health & safety obligations in a proactive, sustainable and resilient manner. Market leading software and tech-enabled delivery gives our clients the tools to sustain a leading position in this important area.

WHAT WE DO

We provide a broad range of market leading solutions and strategies to help our clients integrate compliance risk management into the core of their business.

Our sector specific specialists deliver best in class consultancy and work in partnership with our clients to deliver compliance models specifically customised to their requirements, whilst meeting all relevant legislation, raising standards, optimising costs and mitigating risk, supported by our online compliance and risk management system, Meridian.

Meridian enables our clients to have total visibility across their portfolios and sites, allowing proactive management, monitoring and reporting via our intelligent software solution.



Key Services
Health & Safety Consultancy
Risk Assessment Programmes
Audit and Gap Analysis
Competent Support
Fire Safety Consultancy
Water Safety Consultancy
Asbestos Management Consultancy
Access Audits
Contractor Management
Environmental Compliance
Training
CDM Consultancy and Principal Designer

020 3819 8829

enquiries@wmcompliance.co.uk

wmcompliance.co.uk



Over
95%
client
satisfaction rate



Compliance. Assured.

H&S, HR and Employment Law

We provide compliance service to organisations of all sizes; giving our customers the peace of mind that their organisations are compliant with the latest Employment Law, HR, and Health & Safety legislation.

Over the course of this year, a number of our current Marlowe businesses will be coming together to form a coordinated Governance, Risk and Compliance (GRC) proposition. Employing over 300 colleagues, we exist because when employers are compliant, confident and risk-aware – and their employees are safe, supported and encouraged – an organisation has the peace of mind to concentrate on innovating and growing, while attracting and retaining the best people.

WHAT WE DO

As the leading single source of highly qualified in-person advice and comprehensive digital services, we empower our clients to manage all their employment, safety and wellbeing challenges. Our specialist support dispels anxieties around those sensitive issues that can damage a client's reputation and commercial performance. It's our unique blend of local knowledge and UK coverage that gives us a distinct advantage in understanding our client's organisation. Commercially-aware, technology-enabled and future-ready, our pragmatic, proactive and personalised services help employers navigate the fundamental aspects of working life - creating great places to work.

worknest

youmanage[™]
from worknest

Cater | Leydon | Millard
Employment Solicitors

 **cqccompliance**
Expertise. Integrity. Passion.

esphr
from worknest

☎ 0345 226 8393

✉ enquiries@worknest.com

🌐 elliswhittam.com

Employment Law

Fixed fee advice line
Tribunal support
Legal expense insurance
Case management software
Online document library
Bespoke document creation
Legal training and development
Compliance e-learning

HR

HR software (Youmanage)
On-site and remote retained support
Consultation support
HR audits
Investigations, hearings and appeals
Mediation and facilitation
Organisational design
Welfare and capability
Onsite training
E-learning

H&S

Fixed fee advice line
H&S software
Audits and inspection
Accident and Incident investigation
Legal expense insurance
Policy and handbook
Risk assessment
IOSH training
Compliance e-learning



The HSE states that
1.6 million people
report work related
illness and workplace
injury and in turn

38.8m

working days
are lost

Compliance. Assured.

Occupational Health

HealthWork is a leading, national provider of occupational health services and corporate wellness solutions. We help employers ensure compliance with Occupational Health legislation and empower them to maximise the health and happiness of their workforce.

Our Occupational Health clinical team comprises Consultant Occupational Health Physicians, Clinical & Neuropsychologists, Health and Vocational Psychologists, Specialists Occupational Health Nurses, Chartered Physiotherapists, accredited Mediators, CBT Therapists and qualified Counsellors.

WHAT WE DO

We support clients in a wide range of industries in both the public and private sectors. We manage the healthcare needs of our clients' workforce to improve health, wellbeing, productivity, profitability and morale whilst helping to drive down sickness absence and associated costs.



📞 0161 831 9701

✉ admin@healthworkltd.com

🌐 healthworkltd.com

Key Services

Health Monitoring

Mobile Audiometry

Incident Support & Welfare

EAP Services

Functional Capability Assessment

Integrated Healthcare

Psychological Capability Assessment

Physical Treatments

Drug & Alcohol Services

COVID-19 PCR Testing & Support

Vaccinations

Counselling

Training



Commercial fire
claims saw an
increase of

46%

in 2020



Compliance. Assured

Fire Safety

Marlowe Fire & Security Group provides a total fire life safety solution to ensure your people and property are protected.

By carefully matching technology to application, our range of fire life safety solutions are designed to prevent, detect and contain fire and where necessary enable a safe and timely escape.

Operating nationally, with over 470 multi-skilled Service Engineers, we offer a complete fire life safety solution to meet your specific requirements.

WHAT WE DO

From initial design, supply and installation, through to ongoing maintenance and monitoring, we maintain the capability to help prevent, detect and monitor your fire risks. Through our ongoing commitment to Compliance and Best Practice, we ensure that you receive a world class service.



Key Services
Fire Detection and Alarm Systems
Aspirating Systems
Emergency Lighting
Fire Extinguishers
Emergency Voice Communication (EVC) and Disabled Call Systems
Gaseous Extinguishing Systems
Kitchen Fire Suppression Systems
Sauna Fire Suppression Systems
Dry/Wet Risers
Hydrants
Sprinkler Systems
Passive Fire Protection
Fire Compartmentation
Fire Stopping
Fire Doors
Room Integrity Testing
Fire Risk Assessments
Fire Safety Training

☎ 0333 010 2000
✉ hello@marlowefireandsecurity.com
🌐 marlowefireandsecurity.com



Over

600,000

businesses were
victims of
crime last year



Compliance. Assured.

Security Systems

We protect our customers with tailor made security systems that are developed to respond to their unique requirements.

Over the years criminal behaviour has changed as they adopt new technology to circumvent conventional methods of protection. We recognise that our methods must change to respond to this.

We have evolved – keeping pace with the latest innovations and developments in crime prevention technology to keep our customers safe and secure in today's world.

WHAT WE DO

We offer a total turnkey solution from initial design and product selection through to installation and commissioning. Our national coverage and Alarm and Video Receiving and Innovation Centre enables us to provide our customers with an ongoing 24/7 maintenance and monitoring solution.

You can relax in the knowledge that your premises are being vigilantly protected against unlawful entry with our security systems.



☎ 0333 010 2000

✉ hello@marlowefireandsecurity.com

🌐 marlowefireandsecurity.com

Key Services

Intruder Alarms

Access Control

CCTV Systems

Intercoms

Panic Alarm/Assistance Call

Nurse Call

Lone Worker

Asset Tracking

Gates and Barriers

Keyholding

Integrated Security Solutions

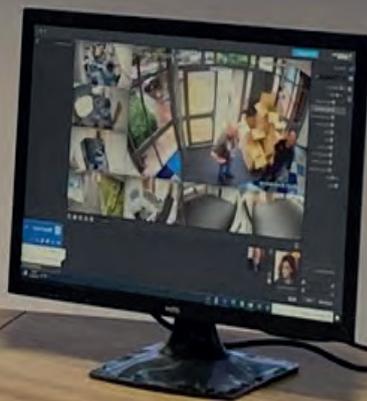
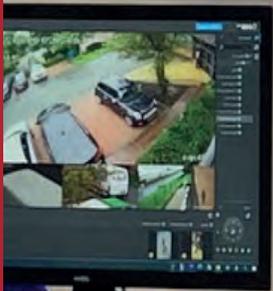
Crisis Management Solutions



Marlowe Connect
monitors almost

7,600

customer connections



Compliance. Assured.

Remote Monitoring & Connected Services

Operating 24/7, 365 days a year through the latest communications technologies, our Category II NSI Gold Standard BS5979 accredited Alarm and Video Receiving Centre, Marlowe Connect provides monitoring solutions that can help you provide a safe and crime free environment.

Within our Technical Innovation Centre, Marlowe Connect works with our account management team and customers to develop tailor made, technically innovative security solutions that exceed our customers' expectations.

WHAT WE DO

Marlowe Connect continually monitors all alarm signals and reacts in the event of an activation, giving you peace of mind that your business is always protected day and night, with the emergency services on hand much faster to save lives, assets and buildings.

Our manned 24/7 technical support desk provides remote diagnostics, maintenance and remote repair solutions minimising the need and cost of an on site engineer.



Key Services

Alarm Monitoring

CCTV Monitoring

Vacant Property Monitoring

Lone Worker Solution

Personal Attack Alarm Monitoring

Asset Tracking

CCTV Router Solution

Technical Support Desk

☎ 0333 010 2000

✉ hello@marlowefireandsecurity.com

🌐 marlowefireandsecurity.com



Our Water Treatment
& Hygiene division
works with

38%

of all NHS hospital
trusts in the UK



Compliance. Assured.

Water Treatment & Hygiene Services

Our market leading Water Treatment & Hygiene division comprises a group of businesses which deliver an integrated water treatment, hygiene and compliance service across the UK.

We provide technical consulting, water treatment, chemical supply and dosing, UKAS accredited water testing and laboratory analysis, water hygiene, Legionella control, ACoP L8 and HSG274 compliance, air hygiene testing and quality, training and engineering solutions. We help customers reduce usage of water, chemicals and energy, safely and reliably.

We tailor risk assessment, chemical dosing, monitoring and water management solutions to each and every plant configuration and customer need. Our services ensure compliance & safety and improve operational efficiency and sustainability.

We ensure adherence to ACoP L8 (cooling tower and evaporative condenser regulations) HSG274 parts 1 to 3, HTM4-01 (healthcare compliance), closed heating and chilled systems guidelines (BSRIA BG50), swimming pool guidelines (PWTAG), environmental standards including water discharge and servicing of RPZ valves.

WHAT WE DO

We provide a broad range of water treatment, hygiene, testing, monitoring, sustainability, wastewater and engineering services. Water control improvement, Legionella risk management and hygiene, expert water systems and process knowledge, life cycle and asset management, Legionella control, wastewater & effluent services and training which helps customers ensure their water systems are operating safely, sustainably and reliably throughout the UK and Ireland.



☎ 0845 094 4300
 ✉ info@wcs-group.co.uk
 🌐 wcs-group.co.uk

Water Treatment

Laboratory Analysis
Towers & Cooling
Steam & Boilers
Low / Medium Pressure Systems
Closed & Chilled Systems
Pre-Commission Cleaning
Chemical Supply & Dosing
Water Treatment Chemical Blending
Pre-Commission Cleaning
eLog Book & Asset Management
Swimming Pools and Spas

Water & Air Hygiene Compliance

Legionella Risk Assessments
Temperature Monitoring
Remote Monitoring
Secondary Disinfection, Cleaning & Flushing
Indoor Air Quality

Wastewater & Effluent Treatment

Effluent & Water Compliance
Wastewater & Effluent Treatment Plants
Commercial & Industrial Wastewater

Engineering

Specialist Water Engineering
Water Treatment Systems
Design & Installation
Reverse Osmosis
Cooling Tower Maintenance
Water Softeners
Pump Services
Pre-Treatment Plant
Boiler Servicing
Combustion

Training

Water Compliance Training
Legionella Compliance Training
eLearning
IOSH
COSHH



We work with

29%

of all UK councils and
Local Authorities

Compliance. Assured.

Ventilation Hygiene

WCS Ductclean is the UK's leading Ventilation Hygiene specialist.

We ensure that your systems are safe, healthy and compliant and that your sites are appropriately maintained by carrying out essential ventilation, ductwork and kitchen extract cleaning and management. Unmaintained ducting systems are one of the primary causes of fires and the spread of fire throughout buildings (compliance is governed by Section 17 of the Fire Safety Regulatory Reform Order).

Unhygienic ducting and ventilation systems lead to poor air quality which does not comply with TR19 causing harm to the health and wellbeing of a buildings occupants.

We are the UK's leading specialist in fire damper testing, inspections and maintenance, in accordance with BS 9999:2017. We can supply high-tech ductwork deposit monitoring system.

WHAT WE DO

Our BESA accredited technicians are trained in-house at our state of the art training centre to implement a compliance service which ensures that your ventilation systems are safe, clean and compliant, that your fire and smoke dampers are operating in line with regulation and the air quality in your premises conforms with TR19 standards.



Key Services

LPS:2084 approved Ductwork Cleaning
Kitchen Extract Cleaning
Ventilation Management
Fire & Smoke Damper Inspections
Decontamination of Hazardous Material
Fire Risk Management in Ventilation Systems
Pre-commission Cleaning
LEV Maintenance
Dust Sampling
Air Handling Units: Cleaning and Disinfection
Fan Maintenance and Replacement

☎ 0845 094 4300
✉ info@wcs-group.co.uk
🌐 wcs-group.co.uk



In the UK, the Health
& Safety Executive
puts the number
of asbestos-related
deaths at around

5,000
per year



Compliance. Assured.

Asbestos Consultancy

We can deliver the full range of asbestos management capabilities from audit and consultancy through to lab analysis to ensure compliance with the 'Duty to Manage' regulations.

Incorporated in 1985 and accredited by UKAS (accredited testing and inspection services (ISO/IEC 17020:2012 and ISO/IEC 17025:2017).

We offer a completely managed service of all your asbestos obligations supported by seven laboratories located around the country along with a fleet of 30 mobile laboratories equipped to conduct on-site air monitoring.

WHAT WE DO

We provide trusted advice in the delivery of hazardous materials consultancy, asbestos surveys, air monitoring and clearance testing, bulk identification & sampling, project management and training. Eurosafe are one of the leading construction and property safety consultancies in the UK, providing a broad portfolio of services including CDM consultants and construction site safety audits, asbestos surveying and asbestos remedial works procurement, training, construction related IT solutions and building legislative compliance services. We ensure the prevention of harm to people, property and the environment.



Key Services

Asbestos Surveys & Consultancy
(UKAS accredited to ISO/IEC 17025:2017)

Air Monitoring and 4 stage clearance
(UKAS accredited to ISO/IEC 17025:2017)

Asbestos Bulk Sampling & Analysis
(UKAS accredited to ISO/IEC 17025:2017)

Asbestos Air Testing
(UKAS accredited to ISO/IEC 17025:2017)

Asbestos Management

Laboratory Analysis

Mobile Laboratories

Project Management

Construction Design Management (CDM)

Personal Monitoring

Asbestos Training

Fit2Fit Accredited Fit Test Provider

☎ 0121 270 2550

✉ requests@tersusgroup.co.uk

🌐 tersusgroup.co.uk

Key services

Compliance Software

Meridian Risk Management Software

Elogbooks CAFM

The Occupier Services Portal

Elogbooks Facilities Services

Prosure360: Contractor Management Accreditation

4D Monitoring

GDPR Solutions

Action Management

Case Management

Audit and Assurance

Policy Management

Process Optimisation

Performance Management

Legal Register Facility

Technical Guides

Model Policies

Legislation and Consultation Updates

Toolbox Talks

Monthly Webinars

eLearning and Training

Anti-Bribery and Corruption

Anti-Money Laundering

Code of Conduct

Competition Law

Customs Controls

Cyber Security

Data Protection

Equality and Diversity

Ethics

FCA Compliance

Financial Sanctions

Fraud Awareness

Freedom of Information

GDPR

Information Security

Modern Slavery

Home Working Risk Assessment

Stress - Management for Individuals

Stress - Managing Personal Stress Challenge

DSE Display Screen Equipment

Legionella and Water Safety

Working at Height

Asbestos Management

Manual Handling

Fire Safety

Protecting Assets Training

Records Management

Social Media Awareness

Health, Safety & Compliance

Health & Safety Consultancy

Risk Assessment Programmes

Audit and Gap Analysis

Competent Support

Fire Safety Consultancy

Water Safety Consultancy

Asbestos Management Consultancy

Access Audits

Contractor Management

Environmental Compliance

Training

CDM Consultancy and Principal Designer

Employment Law

Fixed fee advice line

Tribunal support

Legal expense insurance

Case management software

Online document library

Bespoke document creation

Legal training and development

Compliance e-learning

HR

HR software (Youmanage)

On-site and remote retained support

Consultation support

HR audits

Investigations, hearings and appeals

Mediation and facilitation

Organisational design

Welfare and capability

Onsite training

E-learning

H&S

Fixed fee advice line

H&S software

Audits and inspection

Accident and Incident investigation

Legal expense insurance

Policy and handbook

Risk assessment

IOSH training

Compliance e-learning

Occupational Health

Health Monitoring

Mobile Audiometry

Incident Support & Welfare

EAP Services

Functional Capability Assessment

Integrated Healthcare

Psychological Capability Assessment

Physical Treatments

Drug & Alcohol Services

COVID-19 PCR Testing & Support

Vaccinations

Counselling

Training

Safety & Compliance eLearning and Training Services

Workplace Health & Safety Training

Asbestos Safety Training

Fire Safety Training

Water Safety & Legionella Training

Petroleum Training

Working at Height Training

Construction Safety Training

E-Learning/Online Training

Bespoke Training Courses

Fire Safety

Fire Detection and Alarm Systems
Aspirating Systems
Emergency Lighting
Fire Extinguishers
Emergency Voice Communication (EVC) and Disabled Call Systems
Gaseous Extinguishing Systems
Kitchen Fire Suppression Systems
Sauna Fire Suppression Systems
Dry/Wet Risers
Hydrants
Sprinkler Systems
Passive Fire Protection
Fire Compartmentation
Fire Stopping
Fire Doors
Room Integrity Testing
Fire Risk Assessments
Fire Safety Training

Security Systems

Intruder Alarms
Access Control
CCTV Systems
Intercoms
Panic Alarm/Assistance Call
Nurse Call
Lone Worker
Asset Tracking
Gates and Barriers
Keyholding
Integrated Security Solutions
Crisis Management Solutions

Remote Monitoring & Connected Services

Alarm Monitoring
CCTV Monitoring
Vacant Property Monitoring
Lone Worker Solution
Personal Attack Alarm Monitoring
Asset Tracking
CCTV Router Solution
Technical Support Desk

Water Treatment

Laboratory Analysis
Towers & Cooling
Steam & Boilers
Low / Medium Pressure Systems
Closed & Chilled Systems
Pre-Commission Cleaning
Chemical Supply & Dosing
Water Treatment Chemical Blending
Pre-Commission Cleaning
eLog Book & Asset Management
Swimming Pools and Spas

Water & Air Hygiene Compliance

Legionella Risk Assessments
Temperature Monitoring
Remote Monitoring
Secondary Disinfection, Cleaning & Flushing
Indoor Air Quality

Wastewater & Effluent Treatment

Effluent & Water Compliance
Wastewater & Effluent Treatment Plants
Commercial & Industrial Wastewater

Engineering

Specialist Water Engineering
Water Treatment Systems
Design & Installation
Reverse Osmosis
Cooling Tower Maintenance
Water Softeners
Pump Services
Pre-Treatment Plant
Boiler Servicing
Combustion

Training

Water Compliance Training
Legionella Compliance Training
eLearning
IOSH
COSHH

Ventilation Hygiene

LPS:2084 approved Ductwork Cleaning
Kitchen Extract Cleaning
Ventilation Management
Fire & Smoke Damper Inspections
Decontamination of Hazardous Material
Fire Risk Management in Ventilation Systems
Pre-commission Cleaning
LEV Maintenance
Dust Sampling
Air Handling Units: Cleaning and Disinfection
Fan Maintenance and Replacement

Asbestos Consultancy

Asbestos Surveys & Consultancy (UKAS accredited to ISO/IEC 17025:2017)
Air Monitoring and 4 stage clearance (UKAS accredited to ISO/IEC 17025:2017)
Asbestos Bulk Sampling & Analysis (UKAS accredited to ISO/IEC 17025:2017)
Asbestos Air Testing (UKAS accredited to ISO/IEC 17025:2017)
Asbestos Management
Laboratory Analysis
Mobile Laboratories
Project Management

Directory

Compliance Software

**Elogbooks Facilities Management
Cambridgeshire**
01480 499 740
info@elogbooks.co.uk

4D Monitoring
Cambridgeshire
01480 484 999
info@4dml.com

CoreStream
London
02071004378
info@corestream.co.uk

Barbour EHS
London
0845 300 0241
Enquiries@barboureh.com

eLearning & Training Services

Cylix
Bath
01225 472 940
enquiries@cylix.co.uk

DeltaNet International
Loughborough
01509 611 019
enquiries@delta-net.co.uk

Tersus Training
Bristol
01642 680497
trainingadmin@tersusgroup.co.uk

Health, Safety & Compliance

William Martin Compliance Solutions
London, Leeds & Birmingham
0203 819 8829
enquiries@wmcompliance.co.uk

H&S, HR & Employment Law

Ellis Whittam
London, Chester & Glasgow
0345 226 8393
enquiries@elliswhittam.com

Law At Work
London, Edinburgh, Glasgow, Inverness
& Aberdeen
0141 271 5555
info@lawatwork.co.uk

YouManage
Falkirk
01259 233 998
enquiries@youmanage.co.uk

ESPHR
Surrey
0333 006 2929
info@esphr.co.uk

HR Services Partnership
West Sussex
01403 240 205
info@hrservicespartnership.co.uk

Cater Leydon Millard
Oxfordshire
01235 821 115
info@caterleydonmillard.co.uk

CQC Compliance
Knutsford, Oxford, London
01565 740 250
enquiries@cqc-compliance.com

Occupational Health

Healthwork
Chester, Leeds, Liverpool, Nottingham,
Sheffield, Stockport, Wirral, Macclesfield,
Stoke-on-Trent, Bury St Edmunds,
Manchester
0161 831 9701
admin@healthworkltd.com

Managed Occupational Health UK
Diss
01379 464 650
moh@mohuk.co.uk

Integral Occupational Health
Glasgow
0141 331 4199
admin@integraloh.com

Black & Banton
Gateshead
0191 487 1040
info@blackandbantton.co.uk

Wrightway Health
Bury St Edmunds, Gorleston, King's Lynn
& Norwich
01603 274 460
info@wrightwayhealth.co.uk

NOSS Network of Staff Supporters
Wrexham
01978 780 479
reception@noss.uk.com

Fire Safety & Security Services

Marlowe Fire & Security

Manchester, Warrington,
Newcastle-upon-Tyne & Risley
0330 010 2000
hello@marlowefireandsecurity.com

BBC Fire & Security

Norfolk & Tonbridge
01953 857 700
e: connect@bbcfire.co.uk

FASF Fire & Security

Chessington & Maidstone
0208 974 1177
connect@fafs.biz

Marlowe Kitchen Fire Suppression

Wellingborough
01933 420 733
contact@marlowefireandsecurity.com

FSE Fire Safety Systems

Nottingham
0115 981 2624
sales@fsefiresafetysystems.co.uk

Island Fire Protection

Birmingham
0800 294 6726
info@islandfireprotection.co.uk

Morgan Fire Protection

Nazeing & Bournemouth
01992 893 498
servicedesk@morganfire.co.uk

Hadrian Technology

Seaham
0191 514 0800
info@hadriantechnology.co.uk

Water Treatment & Hygiene

WCS Group

Gloucester, Bishops Stortford, Blantyre,
Frimley, Glasgow, Leeds, Ware, Watford,
Yeovil, Redditch, Swindon, Belfast
& County Offaly
0845 094 4300
info@wcs-group.co.uk

Guardian Water Treatment

Basildon
01268 287 477
info@gwtltd.com

B&V Chemicals

Daventry
01327 709 439
ownlabel@bvwater.co.uk

Musketeer Services

Surrey
08450 674 444
helpdesk@musketeers.co.uk

Atana

Leicester
01530 830 020
enquiries@atana.co.uk

Kingfisher Environmental Services

Nottingham, Swindon & Co. Kildare
01920 871700
info@kingfisher-es.co.uk

WPL Environmental Wastewater Solutions

Waterlooville
023 9224 2600
enquiries@wpl.co.uk

Ventilation Hygiene

WCS Ductclean

Welwyn Garden City, Birmingham
& London
0845 094 4300
info@wcs-group.co.uk

Asbestos Consultancy

Tersus

Birmingham, Bristol, Brighton, London,
Manchester & Sheffield
0121 244 1828
requests@tersusgroup.co.uk

Eurosafe

York
01904 691 515
enquiries@eurosafe.co.uk

Santia Asbestos Management

Cardiff & Mansfield
03300 241 444
enquiries@santia.co.uk

Accreditations

COMPLIANCE SOFTWARE




HEALTH, SAFETY & COMPLIANCE









The Institution of Fire Engineers
The International Organisation for Fire Professionals



Legionella Control Association
INSPEC-WATER SYSTEMS SAFE

HR, EMPLOYMENT LAW AND HEALTH & SAFETY



REGULATED BY SOLICITORS REGULATION AUTHORITY
LEARN MORE



CPD CERTIFIED
The CPD Certification Service



FIRE SAFETY & SECURITY














WATER & AIR HYGIENE















Cert No. 11011
ISO 9001, ISO 14001, ISO 45001

Cert No. 15436
ISO 9001, ISO 14001, OHSAS 18001




















This report is printed on paper certified in accordance with the FSC® (Forest Stewardship Council®).

Woodrow Press Ltd is FSC certified and ISO 14001 certified showing that it is committed to all round excellence and improving environmental performance is an important part of this strategy.

Woodrow Press Ltd aims to reduce at source the effect its operations have on the environment and is committed to continual improvement, prevention of pollution and compliance with any legislation or industry standards.

Marlowe plc
20 Grosvenor Place
London SW1X 7HN

