

St. Florian House
Ayton Road
Wymondham, Norfolk
NR18 0QH

t. 0333 010 2000
w. marlowefireandsecurity.com
e. enquiry@marlowefireandsecurity.com

29 September 2022

Dear Customer

RE: WELCOME TO MARLOWE FIRE & SECURITY (BBC) LIMITED

Following the previous communications from BBC Fire Protection to notify you of the change of name to Marlowe Fire & Security (BBC) Limited, we would like to welcome you to our new brand.



From 1st October 2022, all future communications will be branded Marlowe Fire & Security. This is not a legal entity change, BBC will continue to operate under the same legal entity number (01454397) but will be renamed as "Marlowe Fire & Security (BBC) Limited".

As previously stated, Marlowe Fire & Security's adherence to the contractual obligations agreed between you and BBC Fire Protection will remain unaffected by this rebrand.

What are the benefits to you?

During our many years of serving commercial customers across the UK, both BBC Fire Protection and Marlowe Fire & Security have independently established themselves as fire life safety and security service providers of choice.

By uniting the capabilities and resources of BBC Fire Protection and Marlowe Fire & Security as a consolidated entity, we will create a new unified operating mechanism that best serves all our customers and team members.

Combining our business development and operational expertise and uniting them behind a single brand allows us to provide outstanding customer experience and a fully comprehensive fire and security service provision.

By driving closer working relationships with a much larger electrical and mechanical, fire life safety and security engineering team we will be able to provide an enhanced service and the ability to offer a more extensive range of capabilities and services across the range of sectors in which we operate.

What happens next?

You will soon see that Service Engineers wearing Marlowe Fire & Security branding will be arriving at your site to carry out work and documentation received will also be branded Marlowe, including:

- Quotations
- Invoices and Purchase Orders
- Engineers Dockets
- Health and Safety Documentation (RAMS)

Please note that the update of our vehicle livery, will be gradual and our engineers may attend your site in a BBC branded vehicle. However, to assure you of their identity, their photographic ID cards will be branded Marlowe Fire & Security.

Marlowe Fire & Security

Registered Name: Marlowe Fire & Security (BBC) Limited
Registered Office: 20 Grosvenor Place, London, SW1X 7HN
Registered in England & Wales
Company Registration No. 01454397
Vat Registration No. 342 4279 63



Updating your records

In order to support you during this process we would like to confirm to you Marlowe Fire & Security (BBC) Limited's Company and Bank Account details, and contact information.

If you haven't already updated your records, please make sure you do so as soon as possible to avoid delays. These details are effective from 1st October 2022.

Payee / Company Name: Marlowe Fire & Security (BBC) Limited
Company Registration No: 01454397
VAT Registration No: GB342427963
Registered Office: 20 Grosvenor Place, London, SW1X 7HN
Trading Address: St. Florian House, Ayton Road, Wymondham, Norfolk, NR18 0QH
Head Office: Lowry House, 5 Ohio Avenue, Salford Quays, Greater Manchester, M50 2GT
Bank Name: HSBC UK Bank plc
Branch: 60 Queen Victoria Street, London, EC4N 4TR
Sort Code: 40-11-60
Account Number: 31194836
SWIFT/ BIC: HBUKGB4B
IBAN: GB26HBUK40116031194836
Website: www.marlowefireandsecurity.com

Contacting Our Team

Please feel free to contact us at any time - call 0333 010 2000 or email the relevant department using the following addresses:

General enquiries: enquiry@marlowefireandsecurity.com
Monitoring enquiries: alarm.monitoring@marlowefireandsecurity.com
To log a reactive call: service@marlowefireandsecurity.com
To book a maintenance visit: service@marlowefireandsecurity.com

This new chapter is an exciting step for our business and customers and I want to thank you for your continued custom. I look forward to continuing our valued relationship and exploring the new opportunities that Marlowe Fire & Security can offer. If you have any questions or would like any further information, please email integration@marlowefireandsecurity.com

Yours faithfully



Robert Flinn
Chief Executive



Paul Mather
Marlowe Fire & Security Managing Director