

18 December 2024

Dear Customer

**RE: NOTIFICATION OF NOVATION OF CONTRACT TO MARLOWE FIRE & SECURITY LIMITED**

As a valued customer I am writing to inform you of some important changes that will be taking place over the coming months.

This letter informs you that from the 1<sup>st</sup> of February 2025, we will officially give up the legal entity of Hadrian Technology Limited (03775634) into Marlowe Fire & Security Limited (05239777), transferring all contracts of sale, purchase and employment and liabilities from the Hadrian Technology entity into Marlowe Fire & Security.

As such, we are pleased to introduce to you our new brand:



Our obligations under your existing agreements remain unaffected and Marlowe Fire & Security commit to ensuring all our existing contractual obligations continue to be met.

**What are the benefits to you?**

By uniting the capabilities and resources of Hadrian Technology and Marlowe Fire & Security as a consolidated entity, we have created a new unified operating mechanism that best serves all our customers and team members.

Combining our business development and operational expertise and uniting them behind a single brand allows us to provide outstanding customer experience and a fully comprehensive service provision.

By driving closer working relationships with a much larger engineering team, we will be able to provide an enhanced service.

Our customers will benefit from an extended range of services including fire life safety services.

**What will remain the same?**

For our customers there will be no significant change.

- Our adherence to our agreed contractual obligations, SLAs and pricing remain unaffected by the contract novation.
- Our people (including your day to day contacts), delivering and administering Hadrian Technology's services will stay the same and you will continue to be serviced by your dedicated service engineers.
- Our insurance cover and commitment to health, safety and quality will continue unaffected.
- Our certification, accreditation and leading industry memberships will be novated as required, complementary to the existing certification held by Marlowe Fire & Security.

**Hadrian Technology**

Registered Name: Hadrian Technology Limited  
Registered Office: 20 Grosvenor Place, London, SW1X  
Registered in England & Wales  
Company Registration No. 03775634  
VAT No. GB733915917



## What is going to change?

We aim to conclude the integration process by the 1<sup>st</sup> of February 2025 when all future communications will be branded Marlowe Fire & Security.

You will soon see that Service Engineers wearing Marlowe Fire & Security branding will be arriving at your site to carry out work and documentation received will also be Marlowe Fire & Security branded, including:

- Quotations
- Invoices and Purchase Orders
- Engineers Dockets
- Health and Safety Documentation (RAMS)

Please note that the update of our vehicle livery, will be gradual and our engineers may attend your site in a Hadrian Technology branded vehicle. However, to assure you of their identity, their photographic ID cards will be branded Marlowe Fire & Security.

In addition, from the 1<sup>st</sup> of February 2025, our email addresses URL will be migrating to @marlowefireandsecurity.com and our website will migrate to www.marlowefireandsecurity.com in addition to updating our social media accounts and online directories.

Please be aware that all current email addresses will be automatically redirected to ensure no communication is lost and our existing telephone number diverted. You should not try to utilise the @marlowefireandsecurity.com email address before the 1<sup>st</sup> of February 2025.

## Updating your records

In order to support the process I would like to confirm to you our company details. Please ensure that this notification is distributed to the relevant teams and individuals within your organisation and your records are updated for the 1<sup>st</sup> of February 2025 when all future Purchase Orders should be issued to **Marlowe Fire & Security Limited**.

### Company Details

Company Name:	Marlowe Fire & Security Limited
Company Registration No:	05239777
VAT Registration No:	GB861382029
Registered Office:	20 Grosvenor Place, London, SW1X 7HN
Head Office:	Lowry House, 5 Ohio Avenue, Salford Quays, Greater Manchester, M50 2GT
Telephone:	0333 010 2000
Email:	hello@marlowefireandsecurity.com
Website:	www.marlowefireandsecurity.com

No further action is required from you at this time and further updates will be provided to you throughout the process. If we do not hear from you by the 30<sup>th</sup> of November 2024, you will be deemed to have accepted the information contained within this communication.

This new chapter is an exciting step for our business and customers and I wish to take this opportunity to thank you for your continued custom. I look forward to continuing our valued relationship and exploring the new opportunities available to us all.

Yours faithfully



Robert Flinn  
**Chief Executive**

If you have any questions, or require any additional information, please do not hesitate to contact our Integration Team via [integration@marlowefireandsecurity.com](mailto:integration@marlowefireandsecurity.com)